



Parties

Service Provider	DevBridge, Pretoria, South Africa
Client Name	
Client Email	
Client Number	

Services

DevBridge agrees to provide website hosting, DNS management, SSL certificate management, domain renewal, and monthly website modifications as per the selected plan. Full plan details are outlined in the DevBridge Pricing Matrix, which forms part of this agreement.

	Tier 1 — Starter	Tier 2 — Growth	Tier 3 — Enterprise
■ Monthly	R600 / mo	R2,000 / mo	R3,000 / mo
■ Yearly (1 month free)	R6,600 / yr	R22,000 / yr	R33,000 / yr

Email Mailbox Add-On

The Client may optionally add professional email mailboxes on their domain. Mailboxes are billed per mailbox per month in addition to the hosting plan. Select the plan and number of mailboxes required:

	Standard	Premium	Google Starter	Google Standard
Price / mailbox	R100 /mo	R200 /mo	R300 /mo	R500 /mo
Storage	10 GB	50 GB	30 GB Drive	2 TB Drive
Google Suite	—	—	Docs, Sheets, Slides, Meet	Docs, Sheets, Slides, Meet
Anti-spam / SSL	✓	✓	✓	✓
■ No. of mailboxes	_____	_____	_____	_____

Payment Terms

1	Invoices are issued on the 1st of each month via the DevBridge client portal.
2	Payment is due within 7 days of the invoice date.
3	Accepted payment methods: EFT or Card via PayFast.
4	Billing and invoice generation is handled automatically by DevBridge's automated systems. The Client will receive invoice notifications and payment reminders without manual intervention.
5	Accounts outstanding beyond 14 days may result in suspension of services without further notice.
6	A 30-day written notice is required for annual plan cancellations.

What Constitutes a Modification

1	A modification is defined as a single submitted request , regardless of how many small content changes are included within it. For example, a request stating 'update these two paragraphs and change our contact details' counts as one modification .
2	Once a request has been submitted and completed, any further changes — even to the same content — count as a new modification . Clients are encouraged to consolidate all desired changes into one request before submitting.
3	The following are NOT covered under a standard modification and will be scoped and quoted separately: adding new pages, redesigning layouts or sections, adding new functionality (forms, galleries, booking systems), or any work requiring new development or design.
4	Requests must be submitted via email or WhatsApp to the designated DevBridge contact and must be clearly described. Vague requests will be returned for clarification before work begins.
5	Additional modifications beyond the monthly allowance are charged at R250 per modification and invoiced at the end of the month.

Client Responsibilities

1	The Client is responsible for providing accurate content and timely feedback on modification requests.
2	Modification requests must be submitted via email or WhatsApp to the designated DevBridge contact.
3	The Client agrees to nominate a single point of contact for all communication.
4	The Client warrants that all content provided does not infringe on any third-party intellectual property rights.

Service Levels & Limitations

1	DevBridge will make reasonable efforts to maintain 99% uptime for hosted sites.
2	Scheduled maintenance will be communicated 24 hours in advance where possible.
3	Monthly modifications are limited to the number specified in the selected plan. Additional modifications may be requested at R250 per modification .
4	DevBridge is not liable for downtime caused by third-party infrastructure providers or force majeure events.
5	Email mailbox services are subject to the storage and feature limits of the selected mailbox plan. DevBridge is not liable for email data loss caused by the underlying email infrastructure provider.

Term & Termination

1	This agreement commences on the date of signing and continues on a month-to-month basis unless an annual plan is selected.
2	Either party may terminate this agreement with 30 days written notice .
3	Upon termination, DevBridge will provide the Client with access to all site files and assets within 7 business days .
4	Email mailboxes will be deactivated upon termination. The Client is responsible for exporting any email data prior to termination.
5	No refunds will be issued for partial months of service.

Confidentiality

Both parties agree to keep confidential any proprietary or sensitive information shared during the course of this agreement and not to disclose it to any third party without prior written consent.

Governing Law

This agreement is governed by the laws of the **Republic of South Africa**. Any disputes will be resolved in the jurisdiction of **Gauteng, South Africa**.

Signatures

	Service Provider	Client
Name		
Signature		
Date		

DevBridge — Pretoria, South Africa | devbridge.co.za | Prices valid for 2026. Subject to annual review with 30 days notice.

Client initials: _____